

Statement of M-Files' ISO 27011 compliance

Question

Is M-Files compliant with ISO 27001?

Answer

Customer data of M-Files Cloud services is hosted by Microsoft in Microsoft Azure cloud platform. Microsoft Azure is ISO/IEC 27001:2005 certified. More information of this compliance can be found at: http://azure.microsoft.com/en-us/support/trust-center/compliance/.

M-Files Corporation does not host customer-owned data in its IT systems. The access control policies to customer data are determined in M-Files' quality system. While M-Flies' quality and information security systems are not ISO 27001:2005 certified, all current control processes are aligned and continuously developed towards ISO 27001 compliance for the future.