

M-Files Extended Support

M-Files Corporation employs over 100 M-Files professionals in Europe and USA. You can now leverage this product know-how by purchasing M-Files Extended Support for a low monthly fee. Our experts help you with any issues you have with the product, whether it is implementing contract approval workflows, reporting features with API, webinar training or anything else.

By using this service, we guarantee that system modifications are implemented with high quality and by utilizing the best practices learned during the development of M-Files. You have satisfaction guarantee for all support incidences: if you are not happy with our service, just let us know and your support-hour-balance will be not decreased!

Experienced M-Files consultants have implemented the system for thousands of satisfied M-Files customers. You can now leverage their experience for a small monthly fee!

You can use M-Files Extended Support for several purposes including:

- Modifying document vault structure
- Setting up advanced views
- Setting up workflows according to customer's specification
- Implementing automatic values or validation for properties
- Creating customized reports from M-Files using M-Files API
- Implementing connections to external databases
- Implementing publishing features of M-Files
- Implementing Asset Management features in M-Files
- Webinar trainings

Go for **M-Files Extended Support** now and let us help you to get the best out of M-Files!

M-Files Extended Support includes:

- Up to 50 hours remote or on-site consultancy annually
- Satisfaction guarantee!
- Support issues are processed by experienced M-Files consultants leveraging their experience of several system implementations.
- Remote Access to your M-Files server to resolve issues immediately (optional)

M-Files Extended Support Agreement is established for the minimum term of 12 months. The contract is renewed automatically for the next 12 months unless you terminate the agreement 14 days before the beginning of the new contract period. The service is invoiced quarterly in advance. The travelling expenses and taxes will be added to monthly price.